Gimlet Tags (updated 8/11)

Try to tag each question you record in Gimlet. Use the tags from this list. Below are definitions.

Technical Tags:
Computer_Equipment (includes computer monitor, keyboard, adapters, ethernet cable, headphones)
Copier
Group_Study (includes room rizard)
LMU_Web_App (includes myLMU, Blackboard, lmemail, Lionshare)
Login (includes guest login)
Operating_System (includes Mac/Windows, rebooting)
Printing
Remote_Access (access databases from off campus)
Software (includes Microsoft office, adobe, SPSS, Photoshop, endnote, etc.)
Troubleshooting (includes problems with locked, frozen, recover)
VTS (adding money to VTS machine, getting guest print/copy card, etc.)
Wireless

Directional Tags: (also see technical tags)
Campus (includes U-Hall, bookstore, St. Rob's)
Circulation (checkout, renew, fines, document delivery)
Hours
Library_Building (117, water fountain, bathrooms, main stacks)

Reference Tags:
Catalog Use & Lookup (Linus and LINK+, including how to page or request from storage)
Database Help & Use
External Web page (includes non-library LMU pages, Google, Google Scholar, outside library catalogs, etc.)
Internal Web page (includes library Web pages, e.g., Journal list, LibGuides, LibAnswers, Library record, library request forms, document delivery request forms)
Reference Book (print)
Referral (send to another person or Department)
Reserves (includes eRes and reserves modules of the Linus)*

Policy Tags:
Complaint

Unclassified:
Other
All Gimlet Tags in Alphabetical Order

**Campus** (includes U-Hall, bookstore, St. Rob’s)
**Catalog Use & Lookup** (Linus and Link+)
**Circulation** (checkout, renew, fines, document delivery, basement storage)
**Complaint**
**Computer_Equipment** (includes computer monitor, keyboard, adapters, Ethernet cable, headphones)
**Copier**
**Database Help & Use**
**External_Webpage** (includes non-library LMU pages, Google, Google Scholar, outside library catalogs like UCLA, etc.)
**Group_Study** (includes room rizard)
**Hours**
**Internal_Webpage** (includes library web pages such as Journal List, LibGuides, LibAnswers, Library Record, library request form)
**Library_Building** (117, water fountain, bathrooms, main stacks)
**LMU_Web_App** (includes myLMU, Blackboard, imu email, Lionshare)
**Login** (includes guest login)
**Operating_System** (includes Mac/Windows, rebooting)
**Other**
**Printing**
**Reference_Book** (a book from the reference print collection)
**Referral** (send to another department or person)
**Remote_Access** (access databases from off campus)
**Reserves** (anything related to eRes or finding reserve items or reserves modules of Linus)
**Software** (includes Microsoft office, adobe, SPSS, Photoshop, endnote, etc.)
**Troubleshooting** (includes problems with locked, frozen, recover)
**VTS** (adding money to VTS machine, getting guest print/copy card, etc.)
**Wireless**